



# THE PATHWAY TO A WONDERFUL LIFE . . .

After almost five decades, Mountain
Humane, formerly known as the Animal
Shelter of the Wood River Valley, has
progressed well beyond its strong and
straightforward "dog pound" roots. While the
shelter has a rich history of keeping animals
off the streets, the shelter has evolved into a
community support center.

The traditional role of finding homes for homeless animals has expanded for animal shelters across the nation. Contemporary animal sheltering now includes programs and services to support both pets and their owners. This multi-pronged approach has become known as *community outreach* services and facilitates the health, safety, and well-being of pets and new owners in the shelter and beyond.

Mountain Humane joined the University of Wisconsin Northern Tier Fellowship Program and the Idaho Shelter Coalition in recent years. These memberships have afforded us the tutelage of prestigious national organizations that are leading and guiding shelters to new best practices in animal welfare. We now share the Maddie's® Million

Pet Challenge vision of "creating a world in which every shelter is able to provide every animal at risk, the Right Care, in the Right Place at the Right Time leading to the Right Outcome."

Our 2021 Annual Report is humbly dedicated to Mountain Humane's generous donors and loyal volunteers who continue to provide the critical support necessary to serve over 2000 homeless animals and at-risk animals. Thanks to your help, we can now offer the right care, place, timing, and outcome, which we believe is a life of comfort, with good nutrition and quality veterinary care, free from stress, anxiety, cruelty, and neglect.

Annie McCauley

Executive Director

Laurie H. M. Clarkey

**SAVING ANIMALS AND CHANGING LIVES** 

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### **OUR MISSION**

## Thanks to our generous donors, Mountain Humane is Saving Animals and Changing Lives



Mountain Humane is a community support center that plays a vital role in the valley as a primary resource for saving animals and changing lives. Each day, we open our doors to reunite pets with their owners, offer a safe haven for lost or homeless animals, and offer consultation and assistance to keep families and pets together whenever possible.

#### Our Clientele:

- Homeless animals from over-crowded shelters in Idaho
- Strays or abandoned animals brought in by animal control or community members
- Surrenders from those unable to care for their pets
- At-risk pets
- Pet owners

#### **Support Services:**

- Safe, clean housing for homeless animals
- Low-cost Veterinary Services for families who can't afford care for their pet
- Pet food assistance
- Transitional pet housing
- Pet training classes for puppies and dogs
- Professional behavior training and support to prevent surrenders

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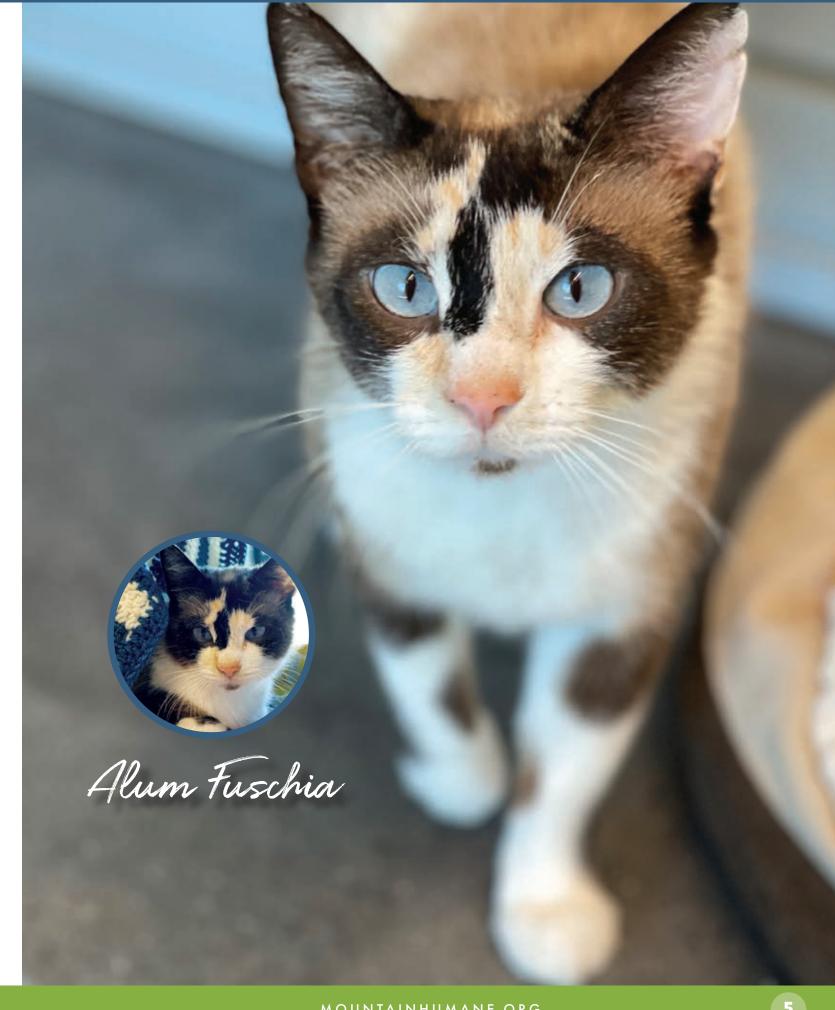
### **OUR FACILITY**

Support programs are provided in six distinct spaces within the facility. Treatment and surgeries are performed in the **Veterinary Clinic**. Pet surrenders, impound drop-off and pick-up, intake processing, spay/neuter, and other treatments all occur in the Spay/Neuter Center. A kitchen for meal preparation and primary housing for dogs and cats designed to reduce stress and minimize contagion

can be found in the **Animal** Care area. Meetings between counselors and potential adopters take place in the **Adoption Center.** Dog training classes (offered by certified MH staff), community group meetings and gatherings, and special events are accommodated in Penny's Barn. The robust volunteer and foster programs are run out of the Volunteer Center. Volunteers are trained to offer

love, care, and enrichment to the animals in the shelter or in their home as a foster family.

- **Veterinary Clinic**
- Spay/Neuter Center
- **Animal Care**
- **Adoption Center**
- Penny's Barn
- **Volunteer Center**



## **RIGHT CARE**

The Right Care "is something that every shelter worker and volunteer deserves to be able to provide, as well as every animal deserves to receive." \*

Right Care for Mountain Humane's homeless animals:

- In-house veterinary clinic
- · Kennel staff to care for the animals
- In-house behavior training
- Adoption staff to find them their forever home

Right Care for at-risk community animals:

- Access to low-cost medical care
- Transportation to access low-cost medical care
- · Animal behavior consultation and training
- Nutritious pet food



### **Clinic Services\***



2,842 Vaccinations



1,024 Spay/neuter surgeries



**512** Microchips



**308** Diagnostics



100 Dentals



8 Mass removals & abscess treatments

\*Community and in-house animal care



2,707

**Total Number of Animals Served** 



### **Shelter Services**



16,120 lbs.

of pet food given to 331 families in Blaine County and 141 families in nearby towns



288

animals received behavior support to avoid surrender (44 cats & 244 dogs)



**277** 

dogs attended training class to help keep them and our community safe

<sup>\*</sup>Maddie's Fund Million Pet Challenge

## **RIGHT PLACE**

Right Care and Right Outcome requires the Right Place to serve homeless and at-risk animals. Defined, this is a place that facilitates the best possible result for the animals and people in the most humane and efficient way possible.

#### **Homeless Animals**

The new Mountain Humane animal welfare campus was built to optimize our ability to save animals' lives. Ample kennel space allows Mountain Humane to transfer animals in from high-kill shelters in Idaho and elsewhere at a moment's notice. We efficiently coordinate foster homes so animals can enjoy a loving family while waiting to be adopted. We provide access to essential services to mitigate pet surrenders and temporary boarding for pets whose owners are experiencing a health or family emergency.

#### At-Risk Animals in the Community

We prioritize animal safety in their community homes before admission to the shelter. Our in-house veterinary clinic provides affordable spay/neuter services, essential for keeping the local population of unwanted animals in check.



**222** Animals transferred from high-kill shelters



**292** Animals fostered by 213 foster families



1,755

Animals received services and treatments to help them avoid surrender



## **RIGHT TIME**

The Right Time can be defined as the most appropriate time to provide services aligned with both animal and human needs while remaining within the shelter's capacity. Intake is by appointment for all non-emergencies to optimize animal flow. Pathway planning for each animal begins on day one.

When Mountain Humane shifted to appointment-based services, including adoptions and surrenders, our staff and organization became more efficient and better able to prioritize the needs of people, pets, and rescue partners in times of crisis. At any given moment, our staff knows our capacity, tracks arrivals and departures of animals, and understands the level of care we can offer. This awareness ensures the right path for each animal in our care.



Animals were provided safety net housing



25 Puppies and kittens were born in care at MH



Dogs and puppies saved from hoarding and cruelty



## **RIGHT OUTCOME**

The Right Outcome is unique for each animal, person, and situation. For some animals, it is to return to their homes; for others, it is to find new homes; and for still more, it is to utilize critical services so they never have to leave their homes in the first place.

The Right Outcome is our "raison d'etre" - the reason we do this work. It is the heart-warming part, the life-saving and life-changing part. According to Maddie's Fund, "The Right Outcome can be defined as the outcome that best supports the well-being of animals, honors the connections between humans and pets, stabilizes systems, and maintains public health and safety."

### **Facilitating the Right Outcome**





Adoption returns are down 68% over the last 5 years



**Surrenders** are **down 54%** from 260 in 2019 to 121 in 2021



## Happy pets, happy families thanks to your gifts!











































### **VOLUNTEER AND FOSTER FAMILY SUPPORT**



Mountain Humane was started by a group of passionate, likeminded individuals who just wanted to help homeless pets. Those individuals were volunteers. To this day, volunteers remain the backbone of the organization. We could not provide our animals with the level of care that we do without this invaluable group of people who come into the shelter, work directly with our animals, and help make their stay here as positive as possible. Every day, our volunteers and foster families make our community a stronger, safer, more cohesive space for people and pets. We feel incredibly grateful that they chose Mountain Humane to donate their time and energy.

Mountain Humane would like to recognize the incredible support provided by the following volunteers and foster families who committed 50 or more hours in 2021 to saving the lives of homeless and vulnerable animals:

Lyn Anderson Rosemary Aquilante Francella Ardon Gayle Arrowood Kayla Ayala Mary Bachman Jen Barth Sandy Berk Sarah Binger Janice Blanton Roberta Bloom Carolyn Bogert Kathy Boylston Carol Brown **Brad Chinn** Isabel Crossen Christine Davis-Jeffers Walter Elias Tamra Evangelista

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### THE BARKIN' THRIFT SHOP



The Barkin' is a Mountain Humane program that both serves the community and provides income to support our mission. The Barkin' offers a wide variety of quality goods for

our customer's shopping enjoyment.
The store's success is based on the generous donations received from the community and is restocked each morning with new inventory.

The Barkin' is always generously stocked with pet-related supplies like pet beds, crates, toys, and plentiful collars and leashes, to mention a few. Dog visitors are always welcome in the store. The store also serves as a convenient Pet Food Bank donation and distribution center for the shelter. Most of all, The Barkin' is a fun gathering place for community members and their pets on a treasure hunt!

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### **Fiscal Accountability**

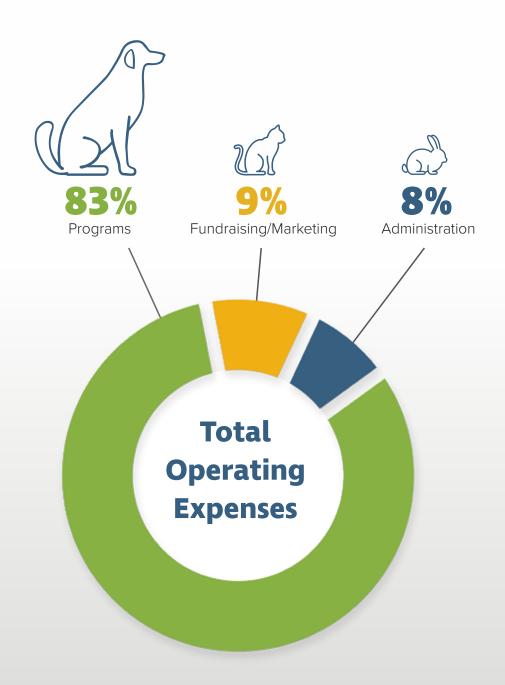
Revenue	OPS	
Adoptions	\$	55,433
Donations & Planned Giving*	\$	2,944,477
Veterinary Services Revenue	\$	43,176
Animal Housing, Training & Other	\$	101,870
Barkin' Thrift Store	\$	377,491
In-kind & Other	\$	270,385
TOTAL REVENUE	\$	3,792,832
Expenses**		
General Programs	\$	2,458,319
Fundraising/Marketing	\$	308,868
Barkin' Thrift Store	\$	287,375
Administration	\$	265,894
TOTAL EXPENSES	\$	3,320,456
NET OPERATING INCOME	\$	472,376
Other Income		
PPP & Unrealized gains/losses	\$	497,911
TOTAL NET INCOME	. \$	970,287

Audited Financial Statements are available on our website at mountainhumane.org

Or request a copy by contacting Annie McCauley amccauley@mountainhumane.org

<sup>\*\*</sup>Includes COGS





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<sup>\*</sup> Includes special events

### **2021 DONORS**

Mountain Humane is supported almost entirely through donations by the big-hearted individuals and organizations who wish to support our mission of saving animals and changing lives. We are grateful for the generosity of all of our donors. The following pages list 2021 donors who gave \$250 or more.

### Operating Support \$100,000 and up

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We have carefully reviewed the names that are listed; however if you find an error or omission please accept our apologies and contact us at 208.788.4351 x208, so that we may correct our records.

Marie Martin Snoek \*

\* Bequests



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## Donor Spotlight: Christine Brumback

"Mountain Humane continues to inspire me with the breadth and depth of impact they have both locally and throughout Idaho. The support for both animals and their humans in the community is life-changing: low-cost veterinary care, Food Assistance, and Pets for Life. My personal "favorite" aspect of the shelter is the commitment to positive training methods. One of my dogs, Ollie is an alum and was given a second chance when he was transferred to MH in 2020. Having a stellar behavior team at the time made a huge difference for him!"



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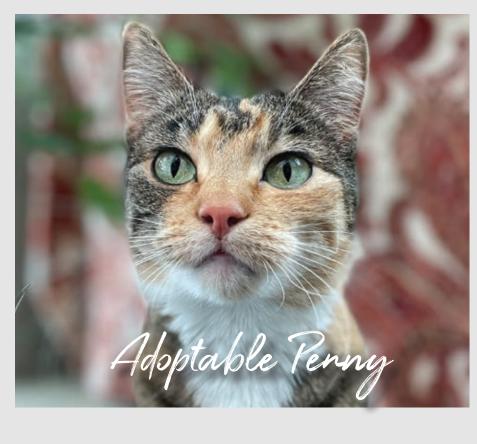
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Joan Wrede

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The following donors have generously elected to leave a life-saving legacy to the homeless animals in our community:

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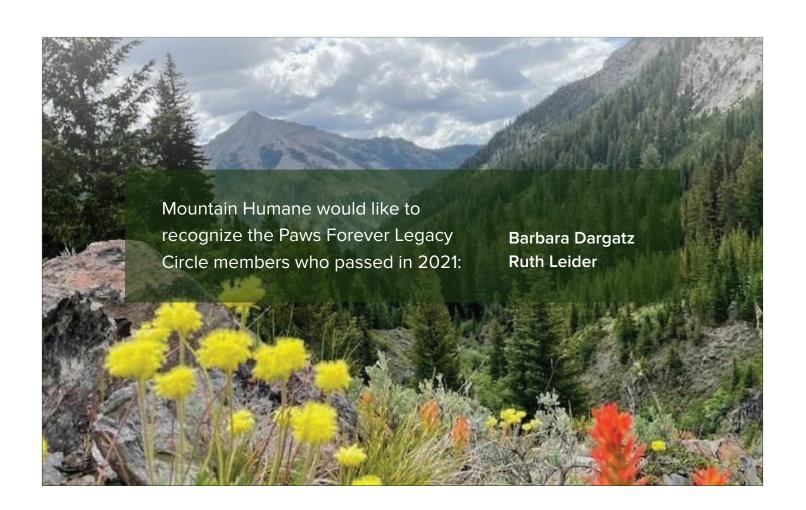
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